



## Tree Work East LTD

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DATE: 29/04/2019

## QUOTATION & SCHEDULE FOR TREE WORK/FENCE ERECTING LANDSCAPING AT:

Owner:  
Address:

TASK DESCRIPTION:

TOTAL PRICE: £

DETAILS:

NOTE:

### *INITIAL TERMS AND CONDITIONS OF THE TREE WORK CONTRACT*

#### **Performance by Tree Work East Ltd (the contractor)**

**Tree Work East Ltd** shall attempt to meet all performance dates; but shall not be liable for damages due to delays from inclement weather or other causes beyond our control.

#### **Code of conduct:**

All work will be performed in a professional manner by experienced personnel outfitted with the appropriate tools and equipment to complete the job properly. The contractor agrees to perform the work in a competent manner in line with British Standard 3998:2010 and guidelines provided by the health and safety executive, in compliance to the specifications within this quotation and work schedule.

#### **Insurance:**

**Tree Work East Ltd** is insured for £2,000,000 Third party and Public liability Insurance resulting from injury to persons or damage to property, and all its employees are covered by Employers Liability Insurance up to £10,000,000 from MGAM Limited (through Lycetts insurance brokers ARB1151/19).

ALL WORK TO BE CARRIED OUT TO **BS3998** AND ALL RELEVANT INSURANCES WILL APPLY.

The customer warrants that all trees, plant material and property upon which work is to be performed are either owned by him/her or that permission for the work has been obtained from the owner in writing. **Tree Work East Ltd** cannot be held responsible for all claims for damages resulting from the customer's failure to obtain such permission.

**Materials for fencing and landscaping:**

**Tree Work East Ltd** will supply materials on receipt of written confirmation that the client accepts the quotation, but in some instances will require payment or part payment up front for supply and delivery of quoted materials before job commencement. If the client supplies their own materials and they are not available on site on the agreed date of commencement, **Tree Work East Ltd** can charge on top of the agreed quote for any extra materials, delivery or time incurred in order to complete the job.

**Terms of Payment:**

All accounts are payable upon receipt of invoice. A service charge of 1.5% will be added to accounts not fully paid 30 days subsequent to the invoice date. **Tree Work East Ltd** accepts payment by cheque made out to **Tree Work East Ltd** or Bank Transfer details of which, will be on the invoice.

**Your right to cancel:**

You are entitled to cancel your contract with **Tree Work East Ltd**, within 14 days of the date of acceptance. Cancellations must be submitted in writing and this may be in email form if you prefer. [enquire@treeworkeast.co.uk](mailto:enquire@treeworkeast.co.uk)

**ADR – Alternative Dispute Resolution**

Tree Work East Limited is a member of the Norfolk Trusted Trader scheme. In partnership with Referenceline, Norfolk Trusted Trader offers independent dispute resolution. We will endeavour to resolve any customer disputes fully and fairly through our own internal processes. In the event of a complaint not being resolved we will write a final letter to you called a 'deadlock' letter. This letter signals that we have reached the end of our internal complaints procedure and that you may now progress your issues to independent dispute resolution through Norfolk Trusted Trader. For more information please go to the Norfolk Trusted Trader website [www.norfolk.gov.uk/trustedtrader](http://www.norfolk.gov.uk/trustedtrader) and follow the link to 'Trusted Trader disputes'.

**Summer Work (nesting birds/roosting bats):**

Tree Pruning work or felling which is planned for completion between March and September may be subject to a further site inspection prior to completion of this contract. The inspection is required to prevent disturbance to nesting birds and bat roosts as per the Wildlife and Countryside Act 1981.

**Powerlines and telephone cables:**

Any charge for the removal of powerlines or third party shut downs, to be the responsibility of the Owner, unless otherwise agreed in writing with the contractor.

**Underground Services:**

Unless a plan showing the exact location of underground pipes, wires or cables has been forwarded to us by the Owner of the land (or agent) prior to the formation of the contract, the Contractor shall be under no liability for any damage (unless caused by our negligence) as a result of work performed under the contract to such pipes, wires or cables, or for any damage to property resulting there-from and the owner of the land (or agent) shall be solely liable for such damage.

**Tree Work East Ltd registered company address:**

Suite 4 at Unit 10, Thumb Lane, Horningtoft, Dereham, Norfolk NR20 5DY